

CONSUMER TERMS OF SALE

PLEASE READ THESE TERMS OF SALE CAREFULLY BEFORE PLACING YOUR ORDER AND RETAIN A COPY OF THESE TERMS AND YOUR ORDER FOR FUTURE REFERENCE

1. Format of the Contract

1.1 These terms of sale apply to all goods supplied by Mesh Technology Ltd, whose registered office is at CIDO Business Complex, Charles Street, Lurgan, Co Armagh, BT66 6HG, NI44279 (the "Supplier", or "we", or "our").

1.2 Any order placed by you for goods advertised on our website is an offer by you to purchase the goods selected in your order. No contract exists between you and us for the sale of any goods until we have received your order and accepted it (which we may do at our discretion).

1.3 We will send you an order acknowledgement shortly after you place your order, notifying you that we have received your order. This acknowledgement is not notification that we have accepted your order.

1.4 If we accept your order, we will notify you by email that we have accepted it prior to dispatch of the goods. If we cannot accept your order (for example (but without limitation) because the goods are found to be unavailable) we will notify you by telephone or email.

1.5 In the event that, after we accept your order, we discover that the goods ordered are unavailable or that there was a pricing error on our website in respect of the goods ordered, we reserve the right not to supply the goods ordered and to offer you a refund or alternative goods in accordance with conditions 2.2 to 2.4 below.

1.6 The contract is subject to your right of cancellation (see condition 7 below).

1.7 We have the right to terminate the contract if the price of the goods is not received from you in cleared funds (in accordance with condition 3.1).

1.8 The Supplier may change these terms of sale without notice to you in relation to future sales.

2. Description and price of the goods

2.1 The description and price of the goods you order will be as shown on the Supplier's website at the time you place your order.

2.2 If after acceptance of your order we discover within 14 days of such acceptance that all of the goods are unavailable, we may terminate the contract and refund or re-credit you within 7 working days for any sum that has been paid by you or debited from your credit card for those goods. In these circumstances, we will inform you as soon as possible.

2.3 If within 7 days of our acceptance of your order we discover that some but not all of the goods are unavailable, we will no longer supply those unavailable goods. In these circumstances we will contact you detailing the goods that are unavailable and offer you the option of cancelling the whole order or amending your order to substitute the unavailable items with alternative goods. If you have not cancelled the order within 14 days of receipt of such notice, we will deliver the available goods in accordance with condition 4 below. We will refund or re-credit you for any sum that has been paid by you or debited from your credit card in respect of the

unavailable goods or cancelled order (if you have cancelled it).

2.4 Every effort is made to ensure that prices shown on the Supplier's website are accurate at the time you place your order. If within 14 days of accepting your order a pricing error is found in respect of any or all of the goods you have ordered, we will notify you as soon as possible detailing the mis-priced goods and offering you the option of:

2.4.1 placing a new order at the correct price for those goods;

2.4.2 cancelling the whole of your order; or

2.4.3 cancelling your order for the mis-priced goods and reconfirming your order for the correctly priced goods.

If, within 14 days of receipt of our notice to you, you have not responded by selecting one of the available options at conditions 2.4.1 to 2.4.3 above then:

(a) if all of the goods you have ordered are found to be mis-priced, the entire order will be cancelled automatically and the Supplier will refund or re-credit you for any sum you have paid for those goods; or

(b) if only some of the goods you have ordered are found to be mis-priced, our contract with you continues and we will deliver the correctly priced goods but we will not be obliged to supply you with the mis-priced goods. In these circumstances we will refund or re-credit you for any sum you have paid for the mis-priced goods.

2.5 To avoid any doubt, where goods are unavailable and you order alternative goods from us, or where goods have been mis-priced and you subsequently order such goods at the correct price, these terms of sale shall apply to the order and the supply of the relevant goods, whether the order is placed through our website or otherwise.

2.6 In addition to the price, you may be required to pay a delivery charge for the goods, details of which are clearly displayed on our website at the point that you place your order.

2.7 Grade A and B Goods are "Factory Reconditioned" to the Manufacturers original specification. All goods supplied are 30 day high street store (30 days) returned products. With grade A and B stock there is always a chance that there may be a minor cosmetic mark, Considering the price however these are considered to be very minor and will not affect performance of the product.

3. Payment

3.1 Payment for the goods and delivery charges can be made by any method shown on the Supplier's website at the time you place your order. Payment shall be due before the delivery date and time for payment shall be a fundamental term of this agreement, breach of which shall entitle the Supplier to terminate the contract immediately.

3.2 There will be no delivery until cleared funds are received (with the exception of business accounts where we have agreed credit facilities with you).

3.3 Payments shall be made by you without any deduction whatsoever unless you have a valid court order requiring an amount equal to such deduction to be paid by the Supplier to you.

3.4 Payment for net 30 credit accounts are to be made in full 30 days from date of invoice to Mesh Technology

Ltd, Northern Bank, Lurgan, Sort code: Sort Code: 95-03-71 Account Number: 61227580. Payments are to be made payable to Mesh Technology Ltd. Failure to comply to credit agreement will result in suspension of credit account facility and legal action.

4. Delivery

4.1 The goods you order will be delivered to the address you give when you place your order, except that some deliveries are not made outside the United Kingdom.

If after your order has been dispatched you require your order to be delivered to an alternative address a charge of £10 will be required. (A redirection approval is subject to your order and account status)

4.2 Orders placed before 3.00 pm on a working day will be processed that day and will be delivered as per the requested delivery option provided no additional security checks are required and all stock items are available. (A working day is any day other than weekends and bank or other public holidays.)

4.3 If delivery cannot be made to your address for reasons under the Supplier's control the Supplier will inform you as soon as possible.

4.4 If you deliberately fail to take delivery of the goods (otherwise than by reason of circumstances under control of the Supplier) then without prejudice to any other right or remedy available to the Supplier, the Supplier may:

4.4.1 store the goods until actual delivery and charge you for reasonable costs (including insurance) of storage; or

4.4.2 sell the goods at the best readily obtainable price and either (a), where you have not already paid for the goods in question, account to you (after deducting all reasonable storage and selling expenses) for any excess over the price you agreed to pay for the goods or charge you for any shortfall below the price you agreed to pay for the goods or (b), where you have already paid for the goods in question, account to you (after deducting all reasonable storage and selling expenses) for any proceeds received.

4.5 If you fail to take delivery because you have cancelled your contract under the Distance Selling Regulations the Supplier shall refund or re-credit you within 30 days for any sum that has been paid by you or debited from your credit card for the goods. On exercising your right to cancel you shall be required to return the goods to the Supplier. Should you fail to return the goods, the Supplier reserves the right to deduct any direct costs incurred by the Supplier in retrieving the goods as a result of such failure.

4.6 Every effort will be made to deliver the goods as soon as possible after your order has been accepted.

However, the Supplier will not be liable for any loss or damage suffered by you through reasonable or unavoidable delay in delivery. In this case, the Supplier will inform you of any delay as soon as possible and will give you the option of cancelling your order at this point.

4.7 Upon receipt of your order you will be asked to sign for the goods received in good condition. If the package does not appear to be in good condition then please refuse the delivery. If you are unable to check the contents of your delivery at the point of delivery then please sign for the parcel as "UNCHECKED". Failure to do so may

affect any warranty claims that you make thereafter.

5 Risk/Title

5.1 The goods are at your risk from the time of delivery.

5.2 Ownership of the goods shall not pass to you until the Supplier has received in full (in cash or cleared funds) all sums due to it in respect of:

5.2.1 the goods, and

5.2.2 all other sums which are or which become due to the Supplier from you on any account.

5.3 The Supplier shall be entitled to recover payment for the goods even though ownership of any of the goods has not passed from the Supplier.

6. Title for Business Customers

6.1 If you are a business customer until ownership of the goods has passed to you, you must:

6.1.1 store the goods (at no cost to the Supplier) separately from all your other goods and goods of any third party in such a way that they remain readily identifiable as the Supplier's property;

6.1.2 not destroy, deface or obscure any identifying mark or packaging on or relating to the goods; maintain the goods in satisfactory condition and keep them insured on the Supplier's behalf for their full price against all risks to the reasonable satisfaction of the Supplier. On request you shall produce the policy of insurance to the Supplier; and

6.1.3 hold the proceeds of the insurance referred to in condition 6.1.2 on trust for the Supplier and not mix them with any other money, nor pay the proceeds into an overdrawn bank account.

6.2 If you are a business customer your right to possession of the goods shall terminate immediately if:

6.2.1 you have a bankruptcy order made against you or make an arrangement or composition with your creditors, or otherwise take the benefit of any statutory provision for the time being in force for the relief of insolvent debtors, or (being a body corporate) convene a meeting of creditors (whether formal or informal), or enter into liquidation (whether voluntary or compulsory) except a solvent voluntary liquidation for the purpose only of reconstruction or amalgamation, or have a receiver and/or manager, administrator or administrative receiver appointed of its undertaking or any part thereof, or a resolution is passed or a petition presented to any court for your winding up or for the granting of an administration order in respect of you, or any proceedings are commenced relating to your insolvency or possible insolvency; or

6.2.2 you suffer or allow any execution, whether legal or equitable, to be levied on your property or obtained against you or you are unable to pay your debts within the meaning of section 123 of the Insolvency Act 1986 or you cease to trade; or

6.2.3 you encumber or in any way charge any of the goods.

7. Your right of cancellation

7.1 You have the right to cancel the contract at any time up to 10 days after you receive the goods (see below). Please note that this policy has some limitations and does not apply to business customers.

7.2 To exercise your right of cancellation, you must give written notice to the Supplier by hand, post or the enotes section of our website, giving details of the goods ordered and (where appropriate) their delivery. Notification by phone is not sufficient.

7.3 Except in the case of faulty or misdescribed goods, if you exercise your right of cancellation after the goods have been delivered to you, you will be responsible for returning the goods to the Supplier at your own cost. The goods must be returned to the address shown within the Returns on Line section of the Supplier's website. You must take reasonable care to ensure the goods are not damaged in the meantime or in transit. In the case of faulty or misdescribed goods the Supplier shall, after receiving notification in accordance with condition 8.4, 8.5 or 8.6, either collect the goods from you or ask you to return the goods to the Supplier in accordance with the Supplier's Returns procedure (see condition 12 below).

7.4 Once you have notified the Supplier that you are cancelling the contract, the Supplier will refund or re-credit you within 30 days for any sum that has been paid by you or debited from your credit card for the goods.

7.5 Except in the case of faulty or misdescribed goods, if you do not return the goods as required, the Supplier may charge you a sum not exceeding the direct costs of recovering the goods.

7.6 You do not have the right to cancel the contract if the order is for computer software which has been unsealed by you, or for consumable goods which, by their nature, cannot be returned, save where a fault is discovered which could not have been discovered otherwise than by unsealing the goods.

8. Warranty

8.1 All new goods supplied by the Supplier are warranted free from defects for 12 months from the date of supply (unless otherwise stated). This warranty does not affect your statutory rights as a consumer. If new goods develop a defect during the 12 month warranty period, you should follow the Supplier's Returns procedure (see condition 12 below). In the event of a valid claim for a defect in the new goods, where clauses 8.4 or 8.5 do not apply, the Supplier will (at its option) either:

8.1.1 replace those goods, if the Supplier has available the same goods at the same price;

8.1.2 repair those goods; or

8.1.3 refund or re-credit you the sum you have paid for the relevant goods within 30 days of the date that the relevant goods are returned in accordance with the Supplier's Returns procedure (see condition 12 below).

8.2 Wherever possible, previously used or owned goods ("Used Goods") will be highlighted as being so used on the Supplier's website at the time you place your order. All Used Goods supplied by the Supplier are warranted free from defects for 90 days from the date of supply (unless otherwise stated). Grade B stock carries a 30 day warranty. This warranty does not affect your statutory rights as a consumer. If Used Goods develop a defect during the 90 day warranty period, you should follow the Supplier's Returns procedure (see condition 12 below).

In the event of a valid claim for a defect in the Used Goods, the Supplier will (at its option) either:

8.2.1 replace those Used Good(s), if the Supplier has available the same Used Goods(s) at the same price;

8.2.2 repair the Used Good(s); or

8.2.3 refund or re-credit you the sum you have paid for the relevant Used Good(s) within 30 days of the date that the relevant Used Good(s) are returned in accordance with the Supplier's Returns procedure (see condition 12 below).

8.3 The warranties in conditions 8.1 and 8.2 above do not apply to any defect in the goods arising from fair wear and tear, wilful damage, accident, negligence by you or any third party, use otherwise than in accordance with its intended use, failure to follow the manufacturer's or Supplier's instructions, or any alteration or repair carried out without the Supplier's prior written approval.

8.4 If the goods supplied to you are damaged in transit, you should notify the Supplier in writing via the enotes section of the website within 7 working days of receipt of the goods (please note that this is 48 hours for our business customers) and return the goods to us in accordance with our returns policy (see condition 12 below). Once we have verified the fault, we will issue you with (at your discretion) a replacement or full refund via your original payment method and reimburse your reasonable return carriage costs. This does not affect your rights under clauses 8.1, 8.2 and 8.5.

8.5 If the goods supplied to you are faulty or incomplete on arrival (whether or not they were damaged in transit), you must notify us within 28 calendar days (please note that for our business customers, this is 14 calendar days) of receipt of the goods and return the goods to us in accordance with our returns policy (see condition 12 below). Once we have verified the fault, we will issue you with (at your discretion) a replacement or full refund via your original payment method and reimburse your reasonable return carriage costs. This does not affect your rights under clauses 8.1 and 8.2.

8.6 If the goods supplied to you develop a defect while under warranty or you have any other complaint about the goods, you should notify the Supplier in writing via the enotes section of the website, as soon as possible, but in any event within 14 days of the date you discovered or ought to have discovered the damage, defect or complaint.

8.7 If there is a discrepancy with the goods supplied to you, you should notify the supplier in writing via the eNote section on the website within 14 days of receipt of the goods.

9. Limitation of Liability

9.1 Subject to 9.2 below, if you are a consumer the Supplier shall not be liable to you for any loss or damage in circumstances where:

9.1.1 there is no breach of a legal duty owed to you by the Supplier or by its employees or agents;

9.1.2 such loss or damage is not a reasonably foreseeable result of any such breach;

9.1.3 any increase in loss or damage resulting from breach by you of any term of this contract.

9.2 Nothing in these conditions excludes or limits the liability of the Supplier for death or personal injury caused

by the Supplier's negligence or fraudulent misrepresentation.

9.3 If you are a business customer the Supplier shall not be liable to you for any indirect or consequential loss or damage (whether for loss of profit, loss of business, depletion of goodwill or otherwise), costs, expenses or other claims for consequential compensation whatsoever (howsoever caused) which arise out of or in connection with this agreement.

9.3.1 loss of business; loss of data; loss of profits; loss of goodwill; loss of anticipated savings or loss of revenue even when advised of the possibility; or

9.3.2 any indirect or consequential losses, liabilities or costs.

9.4 If you are a business customer then the aggregate liability of the Supplier (whether in contract or for negligence or breach of statutory duty or otherwise howsoever) to you for any loss or damage of whatsoever nature and howsoever caused shall be limited to and in no circumstances shall exceed the price of the goods in question.

10. Data Protection

The Supplier will take all reasonable precautions to keep the details of your order and payment secure but unless the Supplier is negligent, the Supplier will not be liable for unauthorised access to information supplied by you.

11. Images

Product images are for illustrative purposes only and may differ from the actual product.

12. Returns

12.1 For all details of the Supplier's returns policy and procedures please click the link below:

<http://static.Mesh Technology Ltd.com/customer/help/index.html?action=c2hvd19ybWFfZmFx>

12.2 In particular, please note that any items returned to us which you claim to be faulty or incomplete are checked and verified by our technicians. Any returned items that are found not to be faulty or incomplete will be returned to you and we shall be entitled to charge you for the return carriage costs via your original payment method. In the event that your credit card has expired, or is declined we will hold the item(s) until full payment has been made for the return carriage.

12.3 Any items that you return to us are at your own risk, therefore we strongly advise all our customers to take reasonable care when returning any items to us for example, by ensuring the goods are correctly addressed, adequately packaged, and carried by a reputable carrier.

13. Governing Law and Jurisdiction

These terms of sale and the supply of the goods will be subject to English law and the English courts will have jurisdiction in respect of any dispute arising from the contract.

14. What is the ISO 13406-2 standard for LCD screen pixel faults?

All LCD displays sold at Mesh Technology Ltd.com adhere to the ISO 13406-2 standard with regard to pixel faults. ISO 13406-2 recommends how many defaults are acceptable in a display before it should be replaced, within the terms & conditions of warranty. The below is relevant to Class II LCD panels.

The standard of production techniques today cannot guarantee an absolutely fault free screen display. A few isolated constant lit or unlit pixels may be present.

The table below shows the allowable number of malfunctioning pixels that are acceptable, depending on the native resolution of the LCD and allowing for 2 malfunctioning pixels per million pixels.

Native Resolution	No. of Pixels	No. of Million Pixels	Acceptable Defects
1024 x 768	786,432	0.8	2
1280 x 1024	1,310,720	1.3	3
1600 x 1200	1,920,200	1.9	4
2048 x 1536	3,145,728	3.1	6

The table below shows the allowable number of malfunctioning sub-pixels that are acceptable, depending on the native resolution of the LCD and allowing for 5 malfunctioning sub-pixels per million pixels.

Native Resolution	No. of Pixels	No. of Million Pixels	Acceptable Defects
1024 x 768	786,432	0.8	4
1280 x 1024	1,310,720	1.3	7
1600 x 1200	1,920,200	1.9	10
2048 x 1536	3,145,728	3.1	16

The table below shows the allowable number of malfunctioning sub-pixels that are acceptable within a 5 x 5 block of pixels, depending on the native resolution and allowing for 2 malfunctioning sub-pixels within a 5 x 5 block, per million pixels.

Native Resolution	No. of Pixels	No. of Million Pixels	Acceptable Defects
1024 x 768	786,432	0.8	2
1280 x 1024	1,310,720	1.3	3
1600 x 1200	1,920,200	1.9	4
2048 x 1536	3,145,728	3.1	6

15. Price Comparison Information

The price comparison information displayed at Mesh Technology Ltd is derived from software owned by a third party. Whilst the information is understood to be correct and is provided in good faith to assist you and enhance your shopping experience Mesh Technology Ltd accepts no responsibility for inaccurate or incomplete information.

Mesh Technology Ltd does not warrant that product descriptions, pricing, editorial commentary or any other content displayed by it and derived from the price comparison software is accurate, complete, reliable, current or error-free.

Mesh Technology Ltd does not accept responsibility for the content or services of any other websites which appear within the price comparison information displayed or for any goods purchased from such websites.

The price comparison information displayed is checked daily and updated. You can check the accuracy of the data by visiting the sites referred to and should consider doing so in circumstances where price is a critical purchase factor. Comments concerning the price comparison facility we offer should be addressed to info@messtechnology.co.uk.

16. Protecting Your Security

To ensure that your credit, debit or charge card is not being used without your consent, we will validate name, address and other personal information supplied by you during the order process against appropriate third party databases.

By accepting these terms and conditions you consent to such checks being made. In performing these checks personal information provided by you may be disclosed to a registered Credit Reference Agency which may keep a record of that information. You can rest assured that this is done only to confirm your identity, that a credit check is not performed and that your credit rating will be unaffected. All information provided by you will be treated securely and strictly in accordance with the Data Protection Act 1998.

During security checks we may ask for additional information or documentation to help support the data you supplied.

17. Finance Terms & Conditions

Managing the costs of your purchase is now even easier with Mesh Technology Ltd online finance.

Mesh Technology Ltd UK online finance is an easy and attractive way to purchase the best in new technology today and not break the bank. Our online finance options allow customers, who prefer not to pay by credit or debit card at the time of order, a flexible paying option that will give you the ability to spread the cost of your Mesh Technology Ltd order over a time frame suitable to your individual budget.

What's more? Applying for online finance couldn't be easier. Simply chose the items you wish to order from Mesh Technology Ltd's extensive range of products online and complete a brief online application form via the Mesh Technology Ltd Checkout. Once you have followed the simple online instructions and supplied Mesh Technology Ltd with your personal details, sit back and let us do the rest.

Choosing the perfect finance product for you

Frequently Asked Questions

There are a lot of questions surrounding online finance. To help our customers understand every aspect of their online finance agreement, we have answered some of the most commonly asked questions below.

Applying for Mesh Technology Ltd online finance

How quickly will my application be processed?

As long as your finance application is received between 9am and 8pm, Monday to Friday (excluding Bank and Public Holidays), 9am and 6pm on a Saturday, or 10am to 5pm on a Sunday, the majority of cases will be provided with a decision with minutes. If an application is made outside of these hours, a decision should be made the next working day. Once your application has been processed, a confirmation email will be sent.

My application has been approved, what happens next?

Within your confirmation email, there will be a link to a downloadable version of your online credit agreement. Once downloaded, you must read the agreement carefully, sign the document and return it to our finance company. Ordered products will not be sent until a completed and signed credit agreement is returned and

received by our finance company. Upon receiving the signed agreement, all ordered goods will be shipped. Please note: upon request a printed out, hard copy of your agreement can be sent and all agreements are supported with a copy of our terms and conditions.

Do you use Credit Scoring? What is Credit Scoring?

Credit scoring is a process used by financial services companies to evaluate the credit risk of new applicants and will be used on your application for online finance with Mesh Technology Ltd. Your credit score is based upon points received for each answer given on the application form such as age, income and occupation. These points, together with information obtained from credit reference agencies, make up your credit score. This process allows companies to produce consistent decisions thus ensuring all our applicants are treated equally and fairly. Please note: credit scoring does not discriminate on the grounds of sex, race, religion, disability or colour.

My application has been declined, why?

As well as credit scoring, we also take into account a number of other factors including validation of certain application details, your identity, existing commitments and other information gained from credit reference agencies. Although we are unable to offer a specific reason why a credit agreement has been declined, the decision is predominantly based on one or a combination of the following factors:

- Your credit score (please note: every finance company will score you differently).
- Adverse credit reference agency information.
- You are considered to be overcommitted.
- You are under the age of 18.
- Your existing account performance with other lenders.

What kind of information do credit reference agencies hold?

Credit reference agencies hold various types of information, whether it is public information such as electoral roll, County Court Judgements and bankruptcies, or file information from other accounts you hold with them such as payment histories and outstanding balance amounts. Any request for credit, whether successful or not, will also be filed, although the result of the request is not recorded.

Can I obtain a copy of this information?

Yes. If you would like to view this information, you should send a cheque, made payable to the relevant company, along with details of all the addresses you have lived at over the past 6 years, to either:

- Consumer Help Desk Experian Limited, PO Box 8000, Nottingham, NG1 5GX

Or

- Equifax Department 1E, PO Box 3001, Glasgow, G81 2DT

You can also find out more information about credit scoring, credit decision making and obtaining copies of your information by visiting the above companies' websites at www.experian.co.uk and www.equifax.co.uk. Upon

receiving a copy of your information, if you believe the information to be incorrect, you can ask the agency to amend it.

Who is my finance agreement actually with?

Mesh Technology Ltd have sourced the best value finance products from a range of excellent providers renowned for their customer focus. Therefore, you can shop with peace of mind safe in the knowledge your finance agreement will be with on the UK's leading finance houses.

If my application is denied, can I re-apply?

Yes. Mesh Technology Ltd realises circumstances change and being refused for credit in the past does not mean future applications will be unsuccessful. We do however advise you leave at least 6 months before applying again.

Is everyone eligible for Mesh Technology Ltd Online Finance?

In order to be eligible for Mesh Technology Ltd UK online finance, you must be:

- Over the age of 18
- Work at least 16 hours a week or be retired with an income
- A resident of the United Kingdom and have lived in the UK for the last 3 years or more

Unfortunately, we cannot accept applications or offer online finance to residents of Eire. Homemakers are not excluded but must submit employment details of their spouse in order for your application to be considered.

My Order

Are there any restrictions on what items I can order?

You are only permitted to order one item per order. Products eligible for Mesh Technology Ltd's finance options will be indicated on our website.

Can I make an amendment to my order?

Once an order has been placed no amendments can be made. If you need to amend a completed order, you will need to cancel the initial order and a new order and finance agreement will need to be completed.

Can I request delivery to an alternative address?

Unfortunately, to avoid fraudulent applications, we are unable to deliver goods to an alternative address. All goods will be shipped to the home address of the applicant. Mesh Technology Ltd offers a range of delivery options, including flexible weekend packages, if this is more convenient for you.

What if I have to return a product?

All returns are subject to Mesh Technology Ltd's standard returns policy. Details of our Returns Policy can be found at www.meshtechnology.co.uk. On items covered by a finance agreement that are returned after 28 calendar days, if a direct replacement is not available an equivalent item will be sent.

Contact information

Who do I contact in regards to my Mesh Technology Ltd online finance?

All questions regarding your online finance can be directed to the Finance team on 028 3831 4485 or accounts@meshtechonology.co.uk. For all information regarding order tracking or any questions relating to your order, please contact the Mesh Technology Ltd Customer Support team on 028 38314485.